

# JOB AID: Creating a new loan

Practical guidance for CWL brokers & partners

## **Community Wholesale Lending**

Version: 1.0 Date: 08/27/2025

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## JOB AID: Creating a new loan

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#### 1. Overview

This job aid provides step-by-step guidance on creating a new loan within the CWL System

## 2. Step-by-Step Instructions

#### 1. Pipeline view

- From your pipeline view, select Start a new loan



Figure 1. Pipeline view

- 2. Upload your current MISMO 3.4 file
  - -Be sure your file is up to date before uploading
  - -Browse for your file or drag it to the upload box.



Figure 2. Start a loan



Figure 3. Browse and upload

#### 3. Validate your borrowers' information

-Clear all alerts by selecting view field and entering in the appropriate information

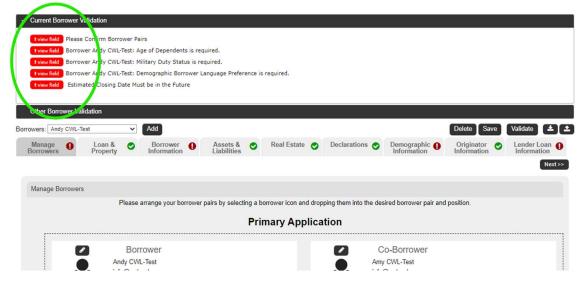


Figure 4. Validate borrowers' information

#### 4. Manage borrowers

-If you have borrowers that are on the same application, be sure they both show under primary application by dragging the additional applicant to the primary application field

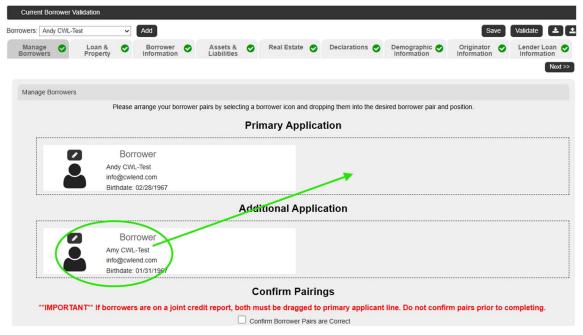


Figure 5. Manage borrowers

#### 5. Multiple borrowers

-If the application has multiple borrowers that are listed on different applications, select the drop down to review each application

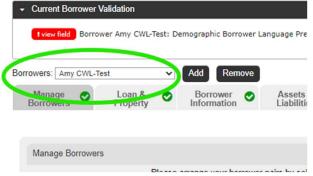


Figure 6. Additional Applications

#### 6. Selecting a loan program

- -navigate to the initial pricing screen
- -complete all fields with the red asterisk (\*)
- -select get pricing
- -If the information entered into the pricing tab doesn't meet the program requirements, you will see that notification as "ineligible". Select on the icon to see the reason the program is not eligible.

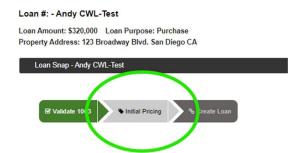


Figure 7. Loan program

- 7. Initial Pricing Screen
  - -complete all fields with the red asterisk (\*)
- -select get pricing

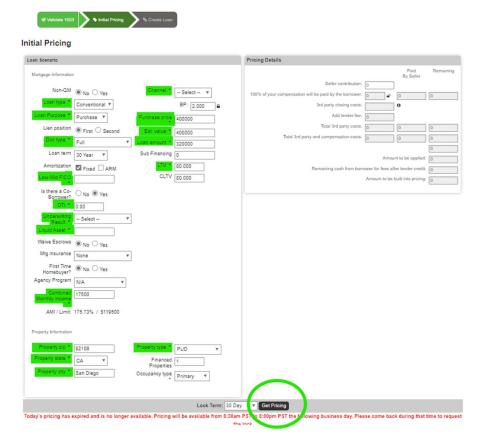


Figure 8. Initial Pricing

-If the information entered into the pricing tab doesn't meet the program requirements, you will see that notification as "ineligible". Select on the icon to see the reason the program is not eligible.



Figure 9. Ineligible results

#### 8. Select rate

- -Select the applicable rate
- -under pricing snapshot click select rate

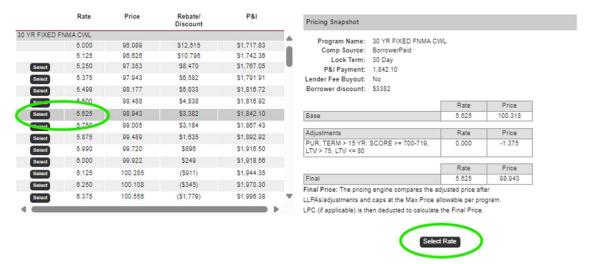
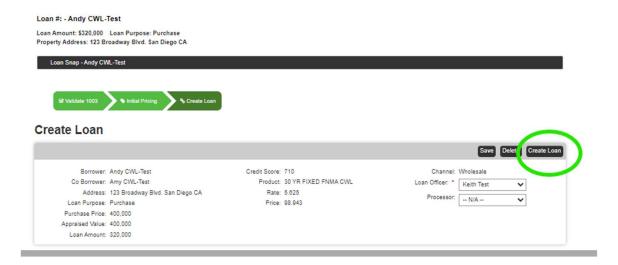


Figure 10. Selecting rate

#### 9. Create Loan

-select create loan. This step will assign a loan number to your file.



## $\mathbf{\hat{Q}}$ TIP: Always confirm borrower pairing before proceeding.

## 4. Support

Need help? Contact parcsupport@cwlend.com