

JOB AID: Disclosures-borrowers experience

Practical guidance for CWL brokers & partners

Community Wholesale Lending

Version: 1.0 Date: 08/28/2025

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JOB AID: Disclosures (borrowers experience)

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1. Overview

This job aid provides step-by-step guidance on the borrower's experience when receiving loan disclosures, including how to review and sign.

2. Step-by-Step Instructions

- 1. Disclosures are issued
- Disclosures are issued through PARC and emailed to the borrower
- The borrower will receive an email from notifications@idsdoc.com
- The borrower will select the link received in the email

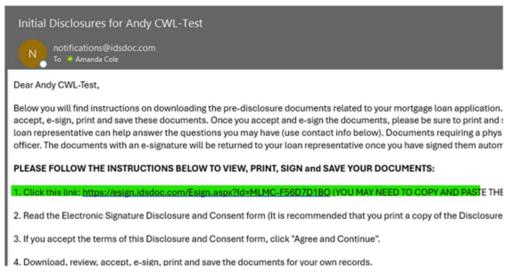


Figure 1. Borrower email

- 2. Borrowers open disclosures
 - -The borrower will enter the last 4 digits of their social security number
- -Borrower selects validate data

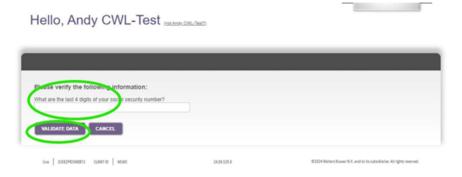


Figure 2. Data Validation

3. E-consent

-The borrower will need to consent to receiving disclosures electronically when prompted

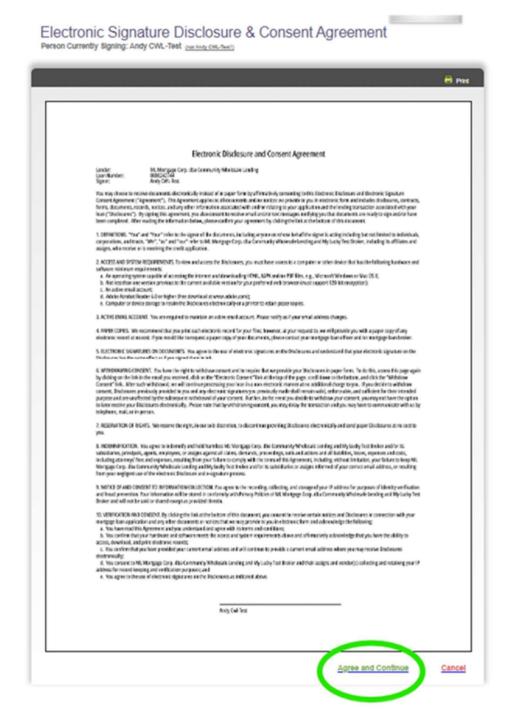


Figure 3.E-consent

4. Signing Disclosures

-The borrower will receive instructions on how to sign disclosures



Figure 4. Signing Instructions

5. Confirmation of signed disclosures

-Once the signing is complete, the borrower will receive the below confirmation and have the option to print and/or save disclosures

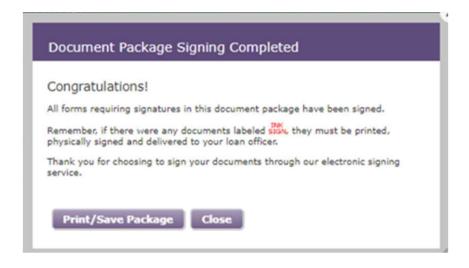


Figure 5. Signing Confirmation

3. Quick Tips / Common Errors to Avoid

✓ Always confirm the borrowers email address is correct prior to sending disclosures.

4. Support

Need help? Contact parcsupport@cwlend.com

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